Immigration Document Uploads on HealthCare.gov

Can naturalized citizens without "Naturalization Certificates" or "Certificate of Citizenships" upload other citizenship documents to their Marketplace accounts on HealthCare.gov?

Yes. When consumers attest to being naturalized or derived citizens on their applications, the Marketplace asks them to provide information from their "Naturalization Certificate" or "Certificate of Citizenship" for electronic verification. But, if a consumer is asked to provide more information to the Marketplace and doesn't have one of these documents, they can upload another document, like a U.S. passport or "Certificate of Adoption," to the Marketplace through their Marketplace account or by mail. The Marketplace can't electronically verify these documents, but can use them to confirm an attestation of citizenship.

Even if the Marketplace can't electronically verify a naturalized or derived citizen's status, he or she doesn't have to wait to get Marketplace coverage. He or she will need to submit their documents to the Marketplace, but can still enroll in coverage right away if they're eligible for a Marketplace plan, Medicaid, or the Children's Health Insurance Program (CHIP).

Once they submit an application and their "Eligibility Results" tells them they need provide more information, they should log in to HealthCare.gov, click on their application, and click "Application Details." If they have an inconsistency, they'll be able to verify their information here. To do this, they should click "Verify," and upload their document after selecting their document type from the drop-down menu. They can select "Other" if their document type isn't listed in the menu.

If a consumer enrolls in coverage, but isn't able to prove their citizenship, he or she may need to return any tax credits they received.

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