

## Best Practices & Tips

Remember that immigration status may be a sensitive issue for many.

Understand that families that include immigrants may experience barriers when applying for health coverage and keep this in mind when working with immigrant consumers.

Be familiar with the various immigration statuses and how this may impact a consumer's eligibility for health coverage.

Raise awareness about eligibility for financial assistance that can lower costs.

Reassure mixed status families that the information provided through their application for Marketplace coverage will not be used to take immigration action.

Provide culturally and linguistically appropriate services and information.

Collaborate with trusted local networks that provide social services to distribute information.

County health, housing, homeless and food banks.

Community-based organizations and faith-based institutions.

Elected officials and community leaders.

- Healthcare Coverage for Immigrants:  
<https://www.healthcare.gov/immigrants/>
- Immigration documents:  
<https://www.healthcare.gov/immigratioin-status-and-the-marketplace/>

- Immigrants Fast Facts for Assisters:  
<https://marketplace.cms.gov/technical-assistance-resources/immigration-fast-facts.pdf>

Assister Roadmap to Resources:  
<https://marketplace.cms.gov/technical-assistance-resources/marketplace-assister-toolkit.html>

### Images of I-94



Here is a sample of an I-551 Permanent Resident Card:

